



Terms and Conditions

Clear Aligner are manufactured by CA Laboratory (known as the company in this document) to the highest standards, the aligners are made from PVS impressions (both upper and lower) taken by the dentist. It is the dentist's responsibility to assess the patient's for orthodontic treatment, dentition, oral health and over all suitability for treatment prior to submitting the appropriate Clear Aligner prescription form. It is the prescribing dentist's responsibility to retain and keep all records in line with GDC recommendations. Clear Aligner will produce the appropriate number of aligners depending on treatment requirements. Each set of aligners are to be worn for one week 24/7 (minimum 20 hrs per day) except for eating and cleaning in order to fulfil the treatment requirements. If additional aligner are required, please contact us to discuss your requirements. Treatment options are focused upon social six and limited movement for pre-molars. Receipt and acceptance of the CA lab form constitutes and official and binding order between the practitioner and CA laboratory Ltd

Impressions

Clear Aligner system is based upon two phase putty and wash polyvinyl siloxane (PVS) (we do not accept Impregum or alginate impressions) materials being used (these impressions will be discarded after use unless the dentist stipulates their return for which a service fee of £10 is charged). The accuracy of the impressions will ensure correct fitting of the aligners. Any

impression that have defects (air bubbles or drags) maybe rejected prior to manufacture. If the impressions have been rejected, you will be notified by email and asked to resubmit new impressions. The company cannot be held responsible for any additional costs that maybe incurred either by the patient or practice when resubmitting new impressions. It is the dentist's responsibility to ensure all impressions are of the highest standards and free from imperfections. All impressions submitted will not be returned but if the dentist requires study models this should be indicated on the prescription form and will be charged at the standard rate of £15 per set (these will be basic models not Ortho trimmed). All impression should be free for contamination being cleaned as per the appropriate disinfection guidelines.

Photographs

The photos we need are – Open mouth pictures displaying both upper and lower arch. Lateral left and right Buccal in Centric Occlusion, Full facial with lips retracted in centric bite, full facial lips at rest and lateral profile lips at rest.

Treatment Types

Clear Aligner has a published range of movements and will manufacture the aligners according to the dentist's prescription requirements and the overall assessment of the patient dentition and oral health. Any remedial treatments for caries, periodontal disease or TMD should be undertaken prior to treatment. The dentist should observe these stipulated movement ranges any movements beyond those published are the responsibility of the dentist. Particular attention should be paid to rotations, intrusion and extrusions as these movements can be difficult to achieve.

Contradictions Clear Aligner case selection

Cases not suitable for Clear Aligner would be for instance:

Fixed bridge work, implants

Primary Teeth

Severe rotations beyond 30 degrees

Mixed dentition

Active periodontal disease

Poor Oral Hygiene

Extraction space closure

Un-erupted permanent teeth

Class III Orthodontic cases.

The cases which we provide Clear Aligners for are generally; mild, moderate anterior misalignment cases, “some” lapsed Orthodontic cases maybe suitable for Clear Aligner treatment. All cases treated by CA laboratories Ltd will require digital treatment plan. This plan is subject to our standard change and requires written approval from the practitioner for manufacture to proceed.

Patients Treatment (prior and during)

It is the dentist responsibility to ensure the patient both signs and understands the terms and condition of the patient consent form by which the treatment is undertaken. Inappropriate compliance, use or misdirection of use by the patient or dentist may result in unsuccessful treatment. A case has deemed to be complete or closed if a period of 12 weeks has lapsed

without further written contact with CA Laboratories regarding treatment. If the dentist decides to restart treatment this will be subject to digital assessment and additional charges. If the patient has not complied with the published wear time or product use the company cannot be held responsible for incomplete treatment results. Should the patient and the dentist decide to continue with the treatment new impressions and treatment form will be required. This may be deemed by the company as a new treatment and will be charged at the full published list price. Patient treatments are for both adults and teens from the age of 14 upwards, dentition should be fully erupted and not mixed.

Price Lists

Clear Align have a published price list which is updated regularly. We reserve the right to amend, change, add, or discontinue any product published within our price list at any time and without prior notice. This policy also applies to our published price list. Lost or broken aligners will be charged as stated on our published price list.

Payment terms

Payment terms are strictly 28 days from date of invoice. The company reserves the right to set credit limits on individual or group accounts. If an account has not cleared of its outstanding invoices the company reserves the right to place the account on credit hold for which no further aligner manufacture will be undertaken. Dentist Finder and General Data Your practice data will be displayed on our public dentist finder this will notify enquiring patients that you are an approved provider of Clear Aligner. We reserve the right to remove your data from this site at any time and without prior notice. Conditions of removal are non-compliance to Clear Aligners terms and conditions, inappropriate use of Clear Aligner

support materials and or collateral. Non- submission of a treatment cases within a six month period. Clear Aligner logos should be placed on the landing page of the practice web site. The position of your details on the dentist finder are determined by the company and the position may not reflect overall submission rates.

Dentist Finder and General Data

You may list up to a maximum of two practices for which it is the dentist responsibility to ensure the details of the practice are correct. From time to time we will provide our carefully selected third party partners with your details in order to further support the development of the Clear Aligner brand within the practice. If you do not wish us to share this information we should be notified in writing stating of your desire to be removed from either the dentist finder or the third partner companies.

Liabilities

The company and employees or agents cannot be held liable for either the treatment outcome patient injury or damage or if the product is used with other appliances in order to facilitate different desired outcomes from those published on the treatment form. The dentist is responsible for both the assessment and treatment of the patient and the content of the submitted treatment form. CA laboratories Ltd is a medical device manufacturer and does not practice dentistry. The treating practitioner is solely responsible for prescribing and administering orthodontic treatment. Clear aligner therapy is unpredictable. Clear Aligner does not guarantee a successful treatment outcome. Individual results will vary.

General Use

These terms and conditions are setup to ensure both patient and dentist have the best experience when using the Clear Aligner product. Retention is also an important part post treatment, if required we can provide the final stage aligners to provide retention. However, retention should be monitored regularly to access for any movements. Our terms and conditions are subject to change without prior notice